COASTGUARD
TAUTIAKI MOANA

Communication/Incident Management Volunteer of the Year

The criteria aim to recognise a volunteer's dedication, effectiveness, and impact within the realms of communication and incident management.

	Selection Criteria
1.	**Active Participation in Training Activities** • Demonstrates a commitment to ongoing education by participating in training activities related to communication and incident management. • Evidence of completion of relevant training programmes, certifications, or workshops aimed at enhancing skills in these areas.
2.	**Effectiveness in Communication** • Successfully conveys information clearly and effectively during incidents, ensuring that all team members and stakeholders are adequately informed. • Utilises various communication platforms proficiently to disseminate information during operational incidents.
3.	**Incident Management Contribution** • Actively engages in planning and executing incident response strategies, showing initiative and leadership when addressing emergencies. • Provides valuable insights and feedback in debriefing sessions after incidents to improve future response efforts.
4.	**Team Collaboration** • Works collaboratively with other volunteers and community members, demonstrating teamwork and fostering a positive environment during high-pressure situations. • Acts as a mentor or resource for new volunteers, helping them to navigate communication and incident management challenges.
5.	**Proactive Problem Solving** • Exhibits skill in identifying potential communication gaps or issues during incidents and takes the initiative to address them promptly. • Implements innovative solutions to improve incident management processes and enhance team effectiveness.
6.	**Community Engagement** • Engages with the community to promote awareness and understanding of incident management protocols. • Participates in outreach programmes or activities that enhance the community's preparedness and response capabilities.

7.	**Commitment to Values** • Embodies the core values of the organisation, demonstrating integrity, respect, and a strong ethical commitment in all interactions and incident responses.
8.	**Impact Measurement** • Provides measurable outcomes of their contributions, such as feedback from peers, improvements in response time, or positive community testimonials following incidents.